



**May 15, 2020**

Dear Residents and Families/Representatives,

We want to take this opportunity to update you regarding COVID-19 and our facility. As always, but especially now as we deal with the new coronavirus pandemic, we strive to be timely and transparent in the information we provide. As such, please read the information below so that you are aware of what is going on in our facility and know the steps we are taking to keep our community safe.

### **CURRENT COVID-STATUS**

As of today, we have tested 96 residents and 94 staff members tested for COVID-19. Of those tested, 1 resident was sent out to the hospital and tested positive for COVID-19. We reported these cases to the required health officials and are working closely with them to prevent further spread of COVID-19 in our facility.

### **WHAT WE ARE DOING**

The safety of our residents and staff is our top priority and we will continue to follow the recommendations and guidance of our federal, state and local health officials, including the Centers for Disease Control (CDC) and the Centers for Medicare and Medicaid Services (CMS), such as:

- Only essential personnel are permitted inside the facility and they are screened for signs and symptoms of illness prior to entering.
- Residents are continually monitored.
- Housekeeping is performing regular deep cleanings of the facility.
- Staff receives education and wears personal protective equipment (PPE) as recommended by the CDC.
- Group activities have been suspended and staff is providing individual activities for residents.
- We are implementing isolation protocols as required.
- We encourage staff to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community.

### **FUTURE COVID-REPORTING**

In an effort to provide you with up-to-date information about COVID-19 in our facility, we will notify residents and representatives of newly confirmed cases of COVID-19 as well as when three (3) or more residents and/or staff present with new onset respiratory symptoms that occur within seventy-two (72) hours. We will also update you with any new steps we are taking to prevent and reduce the risk of transmission of COVID-19.

To ensure that all parties are notified as quickly as possible and have access to the most recent notifications, **we will post all updates on our facility website at <http://www.spanishtrailsrehabilitation.com/>** under the COVID-19 information tab. We will provide specific updates to representatives/families regarding a resident's condition if he/she tests positive for COVID-19 or is displaying symptoms of COVID-19.

## **CONTACT US**

We understand these uncertain times bring up many questions, and while we are making every effort to provide you with as much information as possible, we are happy to answer any questions you have. Please feel free to contact us directly at 505-600-4800 and ask for Sarah Ortiz or Yesenia Aguirre.

Sincerely,

*Sarah Ortiz*  
Administrator



**May 18, 2020**

Dear Residents and Families/Representatives,

We want to take this opportunity to update you regarding COVID-19 and our facility. As always, but especially now as we deal with the new coronavirus pandemic, we strive to be timely and transparent in the information we provide. As such, please read the information below so that you are aware of what is going on in our facility and know the steps we are taking to keep our community safe.

#### **CURRENT COVID-STATUS**

As we previously reported to you, we have had 2 cases of COVID-19 in our facility. We reported these cases to the required health agencies and are working closely with them to prevent further spread of COVID-19 in our facility.

#### **WHAT WE ARE DOING**

The safety of our residents and staff is our top priority and we will continue to follow the recommendations and guidance of our federal, state and local health officials, including the Centers for Disease Control (CDC) and the Centers for Medicare and Medicaid Services (CMS), such as:

- Only essential personnel are permitted inside the facility and they are screened for signs and symptoms of illness prior to entering.
- Residents are continually monitored.
- Housekeeping is performing regular deep cleanings of the facility.
- Staff receives education and wears personal protective equipment (PPE) as recommended by the CDC.
- Group activities have been suspended and staff is providing individual activities for residents.
- We are implementing isolation protocols as required.
- We encourage staff to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community.

#### **FUTURE COVID-REPORTING**

In an effort to provide you with up-to-date information about COVID-19 in our facility, we will notify residents and representatives of newly confirmed cases of COVID-19 as well as when three

(3) or more residents and/or staff present with new onset respiratory symptoms that occur within seventy-two (72) hours. We will also update you with any new steps we are taking to prevent and reduce the risk of transmission of COVID-19.

To ensure that all parties are notified as quickly as possible and have access to the most recent notifications, **we will post all updates on our facility website at <http://www.spanishtrailsrehabilitation.com/>** under the COVID-19 information tab. We will provide specific updates to representatives/families regarding a resident's condition if he/she tests positive for COVID-19 or is displaying symptoms of COVID-19.

### **CONTACT US**

We understand these uncertain times bring up many questions, and while we are making every effort to provide you with as much information as possible, we are happy to discuss and questions or concerns you have. Please feel free to contact us directly at 505-600-4800 and ask for Sarah Ortiz or Yesenia Aguirre.

Sincerely,

Sarah Ortiz  
Administrator

## **COVID-19 NOTIFICATION**

**May 18, 2020**

**Number of additional confirmed COVID-19 cases: 1**

Please continue to check our website for additional updates and information on what we are doing to help prevent further spread of COVID-19 in our facility.

If you have any questions or concerns about this notification, please contact us directly at 505-600-4800.



## **WEEKLY UPDATE**

**May 29, 2020**

Dear Residents and Families/Representatives,

Please accept this letter as our facility's weekly update to keep you informed about the status of COVID in our facility and what we are doing to keep our residents and staff safe during the ongoing coronavirus pandemic.

As of today, 1 resident and 1 staff member have tested positive for COVID-19 in our facility. The facility has tested a total of 104 residents on 5/18/2020 all with negative results. We have tested 105 employees all with negative results on 5/22/2020. The facility is cleaning all high touch area three times per day, and activities are still being conducted in their room with individual projects, or in the hallway with social distancing. The facility has built a plexiglass box for families to start in person visits with their loved one. Please contact Juanita Rios at 505-600-4825 to schedule a visit. Visiting hours for the in-person visit will fluctuate based on availability and weather conditions. The Wave parade on 5/29/20 was a huge success thank you to all the families that participated.

We remain committed to protecting our residents and staff and preventing further spread of this virus. As we previously reported, we will continue to implement and practice enhanced safety precautions recommended by our federal, state and local health officials, such as, only allowing essential personnel inside the facility, performing regular screenings for signs and symptoms of illness prior to entering the building, continually monitoring residents, performing regular deep cleanings, using PPE as recommended by the CDC, providing individual activities as opposed to group activities, implementing isolation protocols as required, and reminding and encouraging staff to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community.

As a reminder, we will continue to post updates on our facility website and we will individually notify representatives/families regarding a resident's condition if he/she tests positive for COVID-19 or is displaying symptoms of COVID-19. If you have any questions or concerns please contact us directly 505-600-4800.

Sincerely,

*Sarah Ortiz*

Sarah Ortiz  
Administrator