



WEEKLY UPDATE

June 10, 2020

Dear Residents and Families/Representatives,

As of today, our facility has no confirmed cases of COVID-19. Our staff continues to practice the enhanced safety precautions we have previously reported to you through our website and we are closely monitoring the recommendations of our federal, state and local health officials regarding all aspects COVID-19 from mass testing to visitation recommendations.

In fact, as New Mexico loosens COVID-19 restrictions throughout the state, many people are asking when they will be able to visit their loved ones. At this time, the Centers for Medicare and Medicaid Services (“CMS”), the Centers for Disease Control (“CDC”) and our state health officials still recommend we restrict social visitation and only allow essential personnel in the facility. Please understand these restrictions are in place to reduce the risk of transmission of COVID-19 in our facility and to keep our residents safe.

We understand how difficult it has been to not see and visit your loved ones over the past several months and we appreciate your patience and understanding during this time. Until it is safe to allow visitors, please remember that we encourage you to stay in touch with your loved ones through FaceTime, emails, letters and phone calls. Please let us know if you are having trouble connecting with your loved one and we will be more than happy to facilitate your communication.

Please remember to check our website for updates. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19. As always, please contact us directly 505-600-4800 if you have any questions or concerns.

Sincerely,

The Spanish Trails Team

WEEKLY UPDATE

06/16/2020

Dear Residents and Families/Representatives,

Please accept this letter as Spanish Trail Rehabilitation Suites' weekly update to keep you informed about the status of COVID in our facility and what we are doing to keep our residents and staff safe during the ongoing coronavirus pandemic.

As of today, we have no confirmed cases of COVID-19 in our facility. On 06/12/2020 23 residents and 28 employees were randomly tested, all returned negative detection of COVID19. We will continue to randomly test both staff and residents each week. Activities staff continue to provide independent activities for residents as well as assist with window and video visitations. Video and window visitation can continue to be scheduled by contacting Juanita Rios, Activity Director, at 505-600-4825.

As a reminder, we continue to closely monitor and follow the recommendations of our federal, state and local health officials. Only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for updates. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 505-600-4800.

Sincerely,

Kelley Whitaker
Regional Administrative Director



WEEKLY UPDATE

June 24, 2020

Dear Residents and Families/Representatives,

We are happy to report that, as of today, Spanish Trails has no confirmed cases of COVID-19. We continue to follow the recommendations of our health officials and practice the enhanced safety measures that are listed on our website and previous communications.

We know the past few months have been a big adjustment for everyone, especially our residents. While our staff is working is very hard to make sure they are safe, we also want to make sure they are connected with their loved ones! A number of family members were able to enjoy window visits with their dad on Father's Day recently. Additionally, we continue to help our residents stay connected with their families via video chat and face time calls.

As always, please continue to check our website for updates. We will notify you if we receive confirmation of a new positive case in our facility, and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 505-600-4800.

Sincerely,

Mark McElwee

Mark McElwee
Administrator



COVID NOTIFICATION/UPDATE

June 29, 2020

To Our Valued Residents, Families and Representatives:

We recently received confirmation that a staff member tested positive for COVID-19. While we were disappointed to learn this after we have worked so hard to prevent the spread of COVID-19 in our facility, we know that we are dealing with an extremely contagious virus. Rather than be discouraged, we are going to focus and work hard to continue to take all necessary steps to protect our residents and staff.

We are committed to eliminating this virus from our facility and we will continue to implement and practice enhanced safety precautions recommended by our federal, state and local health officials, such as, performing regular screenings for signs and symptoms of illness prior to entering the building, continually monitoring residents, performing regular deep cleanings, using PPE as recommended by the CDC, providing individual activities as opposed to group activities, implementing isolation protocols as required, and reminding and encouraging staff to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community.

Also, as a reminder, our visitation policy remains the same and only essential personnel are allowed in the facility. As you might be aware, there has been a noticeable increase in COVID-19 cases in a number of states, which is extremely concerning given the vulnerable population we serve. As such, and for the safety and well-being of our residents, please continue to reach out to your loved ones through phone, FaceTime, letters and e-mail and feel free to contact us directly if you need assistance facilitating communication with your loved ones. Thank you for your understanding.

We will continue to post updates on our facility website at www.spanishtrailsrehabilitation.com and we will individually notify representatives/families regarding a resident's condition if he/she tests positive for COVID-19 or is displaying symptoms of COVID-19. If you have any questions or concerns please contact us directly at 505-600-4800.

Sincerely,

Mark McElwee

Mark McElwee
Administrator



WEEKLY UPDATE

6/4/2020

Dear Residents and Families/Representatives,

As we approach summer and states are starting to reopen slowly, we want you to know that the staff at Spanish Trails Rehabilitation Suites continues to work hard to keep our residents safe and we are still following all recommendations of our federal, state and local health officials to prevent the spread of COVID-19.

We are happy to report that, as of today, we have no confirmed cases of COVID-19 in our facility. All 94 residents were tested again on 6/3/2020. The facility will be testing all employees on 6/5/2020. Activities will continue to assist with video chats and in person visit utilizing our plexiglass cube. In person Visits are scheduled in 1-hour sessions with no more than 5 people. Please contact our Activity Director Juanita Rios directly at 505-600-4825 to schedule a visit.

As a reminder, only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for updates. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly 505-600-4800.

Sincerely,

Sarah Ortiz
Administrator