



WEEKLY UPDATE

August 12, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 54 residents and 20 staff members test positive for COVID-19. ***In the past week we've incurred no new positive tests.*** Additionally, this week we have been moving residents from the Step-Down Unit back onto our regular Long-Term Care Unit, and from our Containment Unit to our Step-Down Unit. We are encouraged by this past week's progress and thankful to our amazing co-workers who have continually provided the utmost care and services to you and/or your loved one.

We continue to test all employees and residents weekly for COVID-19. As previously stated, when a resident's lab result returns positive for COVID-19, the individual is moved immediately to our Containment Unit at Spanish Trails. On the Containment Unit, we have a dedicated team who cares for the residents during their self-isolation stay on the unit. Each resident on the Containment Unit is in a private room.

For those residents who are self-isolating on the Containment Unit, we are providing care updates to families regularly throughout the week via email, telephone, and Face Time visits. We are also reaching out regularly to families of residents on our non-Containment units via window visits, Face Time visits, and telephone calls. Lastly, the personal belongings of residents who are moved to the Containment Unit are packed up and placed in a secured, storage pod while the residents complete their recovery.

Once a resident completes the self-isolation stay on the Containment Unit and is no longer showing symptoms of COVID-19, the resident is then transferred to our Step-Down Unit for a period of additional monitoring and observation. After a resident completes the monitoring and observation stay on the Step-Down Unit, we work with the resident to return them to their original nursing unit at Spanish Trails.

Employees who test positive for COVID-19 are immediately removed from the schedule and remain off from work while they recover. Employees are not permitted to return to work until they are symptom-free during their recovery period in accordance with CDC guidelines.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 505-600-4800.

Sincerely,

Gary Olson

Gary Olson, Administrator

COVID-19 NOTIFICATION

August 13, 2020

Number of additional confirmed COVID-19 cases since our last update: 1

Please continue to check our website for additional updates and information on what we are doing to help prevent further spread of COVID-19 in our facility.

If you have any questions or concerns about this notification, please contact us directly at 505-600-4800.



WEEKLY UPDATE
NOTIFICATION OF NEW CASE

August 20, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility as well as notification that we received confirmation today that a resident tested positive for COVID-19. This brings our total number of positive cases to 56 residents and 20 staff members.

This week, we moved residents from the Step-Down Unit back onto our regular Long-Term Care Unit. We remain encouraged by our positive progress and thankful to our amazing co-workers who have continually provided the utmost care and services to you and/or your loved one.

We continue to test all employees and residents weekly for COVID-19. As previously stated, when a resident's lab result returns positive for COVID-19, the individual is moved immediately to our Containment Unit at Spanish Trails. On the Containment Unit, we have a dedicated team who cares for the residents during their self-isolation stay on the unit. Each resident on the Containment Unit is in a private room.

For those residents who are self-isolating on the Containment Unit, we are providing care updates to families regularly throughout the week via email, telephone, and Face Time visits. We are also reaching out regularly to families of residents on our non-Containment units via window visits, Face Time visits, and telephone calls. Lastly, the personal belongings of residents who are moved to the Containment Unit are packed up and placed in a secured, storage pod while the residents complete their recovery.

Once a resident completes the self-isolation stay on the Containment Unit and is no longer showing symptoms of COVID-19, the resident is then transferred to our Step-Down Unit for a period of additional monitoring and observation. After a resident completes the monitoring and observation stay on the Step-Down Unit, we work with the resident to return them to their original nursing unit at Spanish Trails.

Employees who test positive for COVID-19 are immediately removed from the schedule and remain off from work while they recover. Employees are not permitted to return to work until they are symptom-free during their recovery period in accordance with CDC guidelines.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 505-600-4800.

Sincerely,

Gary Olson

Gary Olson, Administrator



WEEKLY UPDATE

August 26, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 56 residents and 20 staff members test positive for COVID-19. ***In the past week we incurred no new positive tests.***

This week we moved residents from the Containment Unit to the Step-Down Unit, and from the Step-Down Unit to the Long-Term Care Unit, and. We continue to be encouraged by our positive progress and are grateful to our amazing co-workers who have continually provided the utmost care and services to you and/or your loved one.

We continue to test all employees and residents weekly for COVID-19. As previously stated, when a resident's lab result returns positive for COVID-19, the individual is moved immediately to our Containment Unit at Spanish Trails. On the Containment Unit, we have a dedicated team who cares for the residents during their self-isolation stay on the unit. Each resident on the Containment Unit is in a private room.

For those residents who are self-isolating on the Containment Unit, we are providing care updates to families regularly throughout the week via email, telephone, and Face Time visits. We are also reaching out regularly to families of residents on our non-Containment units via window visits, Face Time visits, and telephone calls. Lastly, the personal belongings of residents who are moved to the Containment Unit are packed up and placed in a secured, storage pod while the residents complete their recovery.

Once a resident completes the self-isolation stay on the Containment Unit and is no longer showing symptoms of COVID-19, the resident is then transferred to our Step-Down Unit for a period of additional monitoring and observation. After a resident completes the monitoring and observation stay on the Step-Down Unit, we work with the resident to return them to their original nursing unit at Spanish Trails.

Employees who test positive for COVID-19 are immediately removed from the schedule and remain off from work while they recover. Employees are not permitted to return to work until they are symptom-free during their recovery period in accordance with CDC guidelines.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 505-600-4800.

Sincerely,

Gary Olson

Gary Olson, Administrator

COVID-19 NOTIFICATION

August 3, 2020

Number of additional confirmed COVID-19 cases since our last update: 2

Please continue to check our website for additional updates and information on what we are doing to help prevent further spread of COVID-19 in our facility.

If you have any questions or concerns about this notification, please contact us directly at 505-600-4800.



WEEKLY UPDATE

August 5, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 54 residents and 20 staff members test positive for COVID-19.

Since June 29th, we have been testing all employees and residents weekly for COVID-19. When a resident's lab result returns positive for COVID-19, the individual is moved immediately to our Containment Unit at Spanish Trails. On the Containment Unit, we have a dedicated team who cares for the residents during their self-isolation stay on the unit. Each resident on the Containment Unit is in a private room.

For those residents who are self-isolating on the Containment Unit, we are providing care updates to families regularly throughout the week via email, telephone, and Face Time visits. We are also reaching out regularly to families of residents on our non-Containment units via window visits, Face Time visits, and telephone calls. Lastly, the personal belongings of residents who are moved to the Containment Unit are packed up and placed in a secured, storage pod while the residents complete their recovery.

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Employees who test positive for COVID-19 are immediately removed from the schedule and remain off from work while they recover. Employees are not permitted to return to work until they are symptom-free during their recovery period in accordance with CDC guidelines.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 505-600-4800.

Sincerely,

Mark McElwee

Mark McElwee
Administrator